# NursingDirect

## In life, it's the little things that matter



## Our Vision & Mission

We are committed to providing the opportunity for you or your family to live life as naturally as possible, with dignity and comfort. We believe that everyone should be given the opportunity to live as independently and actively as possible.

Honesty, integrity and professionalism form the foundation of everything we do. We will tailor our services to each individual's requirements and then provide experts in their field to deliver and manage the care. On behalf of my mum, myself and my brother, I would like to thank you so much for the care and kindness you showed during our mum's short illness. My mum loved you all and enjoyed the giggles she had with you. You all showed such compassion and warmth which made her life so much easier. The respect and dignity you gave to her was incredible.

Please pass on our thanks to all concerned, who did so much to make mum's last days happy and bearable. Well done all of you. Much thanks and appreciation. **99** 

OS, London



Call us on **0330 555 5000** to discuss how we can help you or email us at **info@nursingdirect.co.uk** 

### Our Services

Nursing Direct knows that being in your own home and around the people you love and care about is an important part of a person's well-being.

Our services range from but not limited to:

- Private nursing care
  - · Elderly care
- Overnight care
  Complex care
- Respite care
  Live in services

· Post-natal care

- · Dementia care
- Palliative care
- Paediatric care
- · Mental Health
- Companionship
- Post-discharge care
- Learning Disabilities
- 66 The nursing care and management of my daughter's care is normally excellent. We have found the company highly responsive and feel that they are the best regular nursing care company that have ever looked after her. The leadership of the team is exceptional together with the support offered to my daughter and our family.

#### CJR - Mother of client

Excellent 24-hour nursing care package provider. The day nurses and night nurses are excellent and we always get on well. My dignity is respected at all times. The nurses certainly brighten up my day.

#### LR - Client

We are committed to doing the right things in the right way and at the right time by the right person or team. We have fully trained staff and a comprehensive transparent care service.

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### Support

Nursing Direct can offer...

- Care packages designed for you that are supported by your family and friends
- Detailed initial conversations with one of our assessors
- · We will respond quickly with solutions
- Regular reviews of your care plan based on your requirements
- · A transparent charging structure
- · Access to support 24 hours a day
- · Full registration with CQC
- Senior nurses overseeing all care
   packages

When my elderly mother was admitted to a geriatric ward in our local NHS Trust to recover from a severe fall we were concerned at the level of care she was receiving. The ward was under staffed and the nurses and carers were unable to provide the level of care and support we felt that mother needed. This resulted in myself and my sisters staying with her in hospital. However this became impractical for us due to our work and family life.

That's when I found Nursing Direct and used them to supply a carer full time for a couple of weeks to look after and support mum whilst she was in hospital. Not only was the carer well qualified and experienced, she was company for my mum and ultimately played a pivotal role in her recovery. I can't thank them enough for the help they gave us.

#### AJ – London

66 My mother has been suffering with dementia for a number of years now and being her primary care giver I was reluctant to leave her for longer than a few days.

However after using Nursing Direct carers and nurses I felt completely confident and at ease in leaving for a week's holiday. I had the full knowledge that my mother was being cared for by qualified sensitive staff, who were kind, considerate, respectful and professional. I cannot recommend Nursing Direct enough, especially for respite. I could relax for that whole time knowing my mother was well looked after and had a rare chance to look after myself.

Mrs J - Essex



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