



NursingDirect

COMPLEX NURSES AND UPSKILLED CARERS

OUR VISION

Nursing Direct is a **CQC-regulated specialist provider** in complex care, delivering bespoke solutions for individuals to live independently. We support a wide range of health conditions, from paediatrics to adult care, including neurological and developmental conditions like ASD and challenging behaviours.

We offer care solutions that enable service users to live independently. Our healthcare professionals include complex care nurses, upskilled carers, and support workers, all compliant with regulatory standards. Each package is tailored to individual needs, ensuring **person-centred care** aligned with legal and clinical guidelines.

We provide **rapid response support** when other providers are unable to cover or when care packages break down. We collaborate with organisations, including **Ofsted-regulated children's homes**, to stabilise placements and deliver **therapeutic care** for young people in crisis.

OUR SERVICES

We collaborate with NHS England, NHS Foundation Trusts, ICBs, Continuing Healthcare Teams, Local Authorities, and private clients. Our services also support case management, solicitors, and insurance providers with high-quality staffing solutions and care provision.

We operate a permanent on-site **Clinical Hub**, where Clinical Nurse Leads work with care coordinators to oversee packages and provide consistent support. This team brings together expertise in Paediatrics, Enteral Care, Emergency Nursing, Mental Health, Learning Disabilities, Adult Nursing, and Palliative care, ensuring safe, high-quality care.

Honesty, integrity, and professionalism are core to our services. We enhance our offerings through client feedback and a commitment to transparency, inclusion, and high standards.

WE OFFER A COMPREHENSIVE RANGE OF SPECIALIST SERVICES:

- Complex Care for Adults and Children
- Learning Disabilities, Autism & Challenging Behaviour
- Rapid Response Care (within 24 hours)
- Prevention of Placement Breakdown
- Overnight and Live-in Care
- Palliative and End-of-Life Support
- Post-Discharge Recovery Support
- Paediatric Care
- Mental Health and Dementia Care
- Spinal Injury and Neurological Support

SUPPORT & QUALITY ASSURANCE

We deliver high standards of care through clinical oversight and dedicated support. We offer:

- Full CQC registration with a Good rating
- Tailored care packages
- Initial consultations with Clinical Assessors
- Comprehensive assessments and home visits
- Ongoing care plan reviews
- Fully trained staff with signed-off competencies
- Rigorous internal auditing
- Transparent pricing
- Support with an on-call team
- Oversight by senior nursing professionals

IN-HOUSE TRAINING ACADEMY

We are committed to training and professional development through our In-House Training Academy, offering accredited courses to upskill our workforce. Training is available in-person and virtually, ensuring flexibility.

WE PROVIDE FREE CPD-ACCREDITED TRAINING SESSIONS, INCLUDING:

- Epilepsy Awareness and Management
- Tracheostomy Care
- Spinal Cord Injuries
- Intravenous Therapy
- Basic Life Support
- CPAP, BiPAP & Cough Assist
- Autism Awareness
- Understanding and Recording Behaviours that Challenge
- Medication Training
- Gastrostomy Care
- Self-Harm Awareness

We also deliver bespoke training tailored to specific needs, preparing teams for complex care scenarios. Our training ensures staff are prepared, confident, and compliant, delivering safe, effective, and compassionate care.

Get in touch with us today info@nursingdirect.co.uk to contact our management team

Nominated Individual/Managing Director: **Marc Stiff**
Registered Manager/Director of Nursing: **Leanne Harris**
Director of Client Communications: **Paul Rudd**
Clinical Lead Manager: **Clare Meettook**
Senior Clinical Lead: **Amanda Davies**
Operations Manager: **Adjani Pennant**
Homecare Manager: **Katie Lawlor**
Homecare Manager: **Amber Rogers**
Quality Assurance Manager: **Lauren Fitzgerald**
Out of Hours Manager: **Kate Shrivell**



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