



NursingDirect

COMPLEX NURSES AND UPSKILLED CARERS

OUR VISION

Nursing Direct specialise in all aspects of complex care, we offer care solutions to service users to enable and support them to live as independently as possible. We pride ourselves in providing dedicated healthcare professionals within the home, including complex nurses, upskilled carers and support workers who are both highly experienced and fully compliant. We identify the specific needs of the service user ensuring they receive person centred care and support, all while following the legal guidelines specified by the regulatory bodies.

Nursing Direct are regulated by the Care Quality Commission (CQC) and encourage feedback from our service users helping us to continually improve our care provision whilst maintaining an inclusive and transparent service.

Honesty, integrity and professionalism form the foundation of everything we do. We aim to tailor our services to each individual's requirements by providing expert care professionals in their field, deployed to deliver and manage care to the highest standard.

OUR SERVICES

We work in close partnership with NHS England, the NHS Foundation Trusts, ICB's, Continuing Healthcare Teams, Local Authorities and private clients. We also support case management, solicitors and insurance companies in providing high quality staffing solutions and care provision.

Nursing Direct knows that being in your own home and around the people you love and care about is an important part of a person's well-being.

Our office comprises of a team of Clinical Nurse leads who oversee the care packages with the support of our care co-ordinators. Our clinical lead team bring a diverse spectrum of knowledge from a range of different nursing backgrounds such as Paediatric, Enteral Nurses, Emergency, Mental Health, Learning disabilities, Adult nursing and Palliative/End of Life.

WE OFFER A WIDE RANGE OF SERVICES:

- Private Nursing Care
- Overnight Care
- Complex Care – Adults
- Complex Care – Children
- Palliative and End of Life Care
- Overseas Care and Repatriation
- Spinal Injury Care
- Paediatric Care
- Mental Health
- Dementia Care
- Elderly Care
- Rapid Response (within 24hrs)
- High Profile Care
- Learning Disabilities / Autism / Challenging Behaviours
- Live-in Services
- Companionship
- Post-discharge Care
- Respite Care

SUPPORT & QUALITY ASSURANCE

NURSING DIRECT CAN OFFER:

- Bespoke care packages to suit the service user
- Detailed initial conversations with one of our Clinical Assessors
- Clinical assessment and regular home visits
- Regular reviews of the care plan based on service user's requirements
- A dedicated staff health and well-being lead
- Staff fully trained and competencies signed off
- A stringent in-house auditing process to ensure quality of care and reporting
- A transparent charging structure
- Access to support day and night with oncall clinical/management team
- Full registration with CQC – Latest inspection rating **Good** in all areas
- Senior nurses overseeing all care packages

TRAINING & DEVELOPMENT

Nursing Direct are committed to the ongoing training and development of all our healthcare staff. Our bespoke inhouse training academy allows us to offer both face to face and virtual training.

WE ARE ABLE TO OFFER A RANGE OF FREE TRAINING SESSIONS, SOME OF WHICH HAVE ALREADY BEEN CPD ACCREDITED:

- Epilepsy Awareness and Management – Accredited
- Tracheostomy Care – Accredited
- Spinal Cord Injuries including Bowel Care – Accredited
- Intravenous Therapy – Accredited
- Basic Life Support – Accredited
- CPAP, BIPAP & Cough Assist – Accredited
- Autism Awareness
- Understanding and Recording Behaviours that Challenge
- Medication Training and Practical Competency
- Gastrostomy Care
- Self Harm

Get in touch with us today info@nursingdirect.co.uk to contact our management team

Nominated Individual/Managing Director: **Marc Stiff**
Registered Manager: **Leanne Harris**
Clinical Lead Manager: **Clare Meettook**
Senior Clinical Lead: **Amanda Davies**
Operations Manager: **Adjani Pennant**
Homecare Manager: **Katie Lawlor**
Homecare Manager: **Amber Rogers**
Quality Assurance Manager: **Lauren Fitzgerald**
Out of Hours Manager: **Kate Shrivell**



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